

Healthwatch Windsor, Ascot and Maidenhead (WAM)

Healthwatch Windsor, Ascot and Maidenhead (WAM) is your local independent service gathering

and representing your views about all health and social care services.

Healthwatch WAM is here to empower all who live, work, care for others or use health and social care services in The Royal Borough of Windsor and Maidenhead to contribute to improving the quality of the health and social care services.

We want to hear about your experiences, what is good or what works? what can be improved or work better?

We anonymise you from your feedback and share it with providers, commissioners and decision makers to help shape services.

We help you get the information you need and direct you to the right services.

Please share your health and social care experiences with us.

Further information is available on our website about how you can get involved. This service is for everyone, which includes supporting young people with Special Educational Needs and Disabilities and their families to access services.

Who to contact

Contact Name	Healthwatch Windsor, Ascot and Maidenhead (WAM)
Telephone	Tel: 01753 851725
E-mail	info@healthwatchwam.co.uk
Website	Healthwatch website
Notes	Office times Mon-Fri 9-5pm

Where to go

Name	Healthwatch WAM
Address	20-21 Market Street Bracknell
Postcode	RG12 1JG
Notes	Please note that this is a registered address for mail only.

Local Offer

What are the eligibility criteria for your service?

The service is open to those who live, work, care for others or use local health and social care services.

How are referrals/applications made to your service?

Through self referral - all contact is welcome.

What is your service standard for responding to referrals/accessing services?

3 working days

Who provides / funds your service?

Local Authority



Are children, young people, parents / carers charged for your service?

No

Feedback and complaints procedure

Via website www.healthwatchwam.co.uk, phone 01753-851725 or email to info@healthwatchwam.co.uk.

How will I know my child/ young person will be safe using this service?

All employees and volunteers are enhanced DBS checked

Local Offer Age Bands

Preparing for Adulthood, Parents and Carers

Supporting people with

- Autism
- Behavioural, emotional, social difficulties
- Hearing impairment
- Medical needs
- Moderate learning difficulties
- Physical disabilities
- Profound and multiple learning difficulties
- Severe learning difficulties
- Specific learning difficulties
- Speech, language communication needs
- Visual Impairment

Last Updated

20/09/2018
